

THE WHITE HORSE INN COVID-19 POLICIES

HELPING YOU TO STAY SAFE DURING COVID-19 TIMES

FOR YOUR SAFETY:

- Our staff will wear masks when delivering food or drink to your table
- Our staff will also wear masks where social distancing cannot be maintained
- A safety screen is provided for the comfort and safety of staff and customers
- Tables are at least 1 metre apart and appropriately positioned and spaced
- Guests are politely asked to be seated at their allocated table while dining or drinking
- Sanitiser stations can be found on entrance and on exit from the inside toilets
- Staff will wear face masks where a 1 metre social distance is not possible
- We regularly sanitise surfaces with appropriate spray
- We clean glassware in a professional glass washer
- We try to minimise the number of trips to your table
- We clear and sanitise before reuse for the next guest

HELP US HELP YOU

- RULE OF SIX - Only guest bubble groups of 6 or less are allowed
- During busy times please reserve a table
- A £10 deposit may be required to reserve tables of 5 and 6
- You must have a table in order to eat OR drink
- No standing – you must be seated
- We ask that you do not move tables or seating
- Please go directly to your table and do not stop to chat to others
- You are not permitted to change people on tables (no table hopping is allowed)
- We ask that you do not move tables or seating
- Please do not move to another table without approval by a staff member
- Please follow one-way systems
- Please pay attention to ALL signage
- Please do not stand at the bar but go directly to your allocated table
- Entrance for the public is through the side door
- Exit for the public is through the front door

PAYMENT

- We ask that payment where possible is by debit or credit card
- Where possible please use contactless payment method
- If you pay by cash please be aware we do not hold change

If you have any questions regarding our Covid-19 policy please feel free to ask a duty manager or call us on (01227) 833 830